

FINGER LAKES WORKFORCE INVESTMENT BOARD PERFORMANCE & EVALUATION COMMITTEE MINUTES

Tuesday, August 25, 2020, 11:00 am
via Zoom

Attendance: Kathy Baker, Tom Facer, Lynn Freid, Julia Murphy, Rick Plympton, Mike Rusinko

Absent: John Mueller

Staff: Jennifer May, Karen Springmeier, Mike Woloson

Introductions and Purpose Statement

The committee reviewed the Performance, Evaluation and Accountability Committee Purpose Statement and was provided a brief history of the Statement by Ms. Springmeier.

ACTION ITEM: Statement to be revised with future direction from Committee and presented at the October 27th meeting.

A motion to approve the minutes from June 6, 2020 was made by Ms. Freid and seconded by Ms. Baker All in favor, motion carried.

Dashboard

Mr. Woloson reviewed the unemployment rates for PY'19, including comparing June numbers to May. In June, the Finger Lakes unemployment rate decreased slightly from 10.1% in May to 9.8%. New York State saw an average of 15.6% unemployed and the U.S. 11.2%. Front door traffic has been greatly impacted due to career centers being closed to the public for differing amounts of time, but starting in August, remote contacts will be captured and added to front door traffic statistics. Mr. Woloson also reviewed services utilized by participants in PY'19: 134 customers participated in classroom trainings and 42 in OJT. Additionally, website traffic is down for the 4 counties and the WIB. Ms. Springmeier attributed the decrease in visitors to the WIB website to the lack of career events and online registrations for those events.

Finger Lakes Works Career Center Operations

Geneva – No plans for reopening at this time; majority of staff are continuing to assist with unemployment claims, although 3 staff members are providing career center services virtually.

Ontario/Hopewell – The center is now open to the public and the resource room is available by appointment only.

Wayne/Lyons – The center is open to the public, but DOL staff have not returned.

Seneca/Waterloo – Center staff are serving customers remotely; reopening plans have been submitted and awaiting approval.

Yates/Penn Yan – The center is open to the public by appointment only.

Committee and Board will be provided updates as they occur.

Training Outcome Report PY'19

A total of 92 trainees were scheduled to complete training during the program year. Of the 84 completions, 59 were working in a related to training occupation (70%). The 70% includes: 12 Certified Nursing Assistants, 8 Licensed Practical Nurses and 18 Commercial A Driver's License.

Ms. Springmeier informed the committee of a price increase in the CDL programs offered at Canandaigua Driving School and the hardship experienced by trainees due to the increase. She then recommended to the committee that the training cap of \$3,000.00 per customer be raised to \$4,000.00 per customer for all CDL courses taught by all eligible providers. The committee discussed the demand for employees holding a CDL, the success rate of the courses and the high average wage of those who complete CDL training.

A motion to approve increasing the funding cap for CDL training to \$4,000.00 per customer was made by Mr. Facer and seconded by Mr. Rusinko. All in favor, motion approved.

“SkillUp Finger Lakes”

In July, there were 13 new registrations and 174 course completions. Courses completed included Administrative Support: Working in Partnership with Your Boss and Bac CompTIA+ 220-1001: Cloud Computing & Safety and Injury Prevention.

One Stop Operator Update

The first meeting of the program year with the One Stop Operator, Genesee Finger Lakes Regional Planning Council, will be held on September 9th. The Council will continue as the One Stop Operator through PY'20, with an option to extend the contract for one more year.

Cluster Update

Ms. Springmeier stated that all youth career exploration events have been postponed indefinitely. Other ideas to engage with youth, including outreach videos, are being discussed. Virtual events are cost prohibitive and will not be taking place this year.

Mr. Plympton shared that there is a need to connect with employers in this new post COVID-19 age.

Other Business:

The committee discussed recommending the approval of the following training providers and programs: Class A or B 60 Hour Commercial Drivers License, Greater Southern Tier BOCES; Certified Professional Coder, Corning Community College; Ed To Go Programs, Finger Lakes Community College.

A motion to recommend approval of the training providers and programs was made by Mr. Rusinko and seconded by Mr. Plympton. All in favor, motion approved.

FLCC's Chief Diversity Officer, Sim Covington, Jr., will host a virtual panel discussion entitled, "Diversity, Equity and Inclusion in the Finger Lakes: Healthy Dialogue and Collective Impact" on August 27th.

Next Meeting: Tuesday, October 27 2020, 8:30 a.m., via Zoom.

At 11:53 a.m. a motion to adjourn was made by Mr. Rusinko and seconded by Ms. Baker. All in favor, motion carried.

Submitted By: Jennifer May