



Business Service Representative Meeting
6/19/2020-9:15am-GoTo Meeting
Present: K. Bailey, J. Celso, L. Principio
M. Sykes, J. Vrabel J. Weise, M. Woloson

- 1) **Review/approve minutes from** – 05/15/2020-Motion made by M.Sykes -2nd by K.Bailey, all in Favor- motion carried with the following addition: When working with business to list their job openings encourage the use of indexing.
- 2) **COVID-19 Check In**-Discussed current and future staffing at Career Centers. Ontario County Career-Center in Hopewell has staff working in office full-time, meeting with public by appointment only. Same for Wayne County. Seneca County will have staff back in office next week. Yates is using staggered schedule with staff continuing to work from the office and from home. Seneca added that starting next week Workforce Development staff will be reaching out to business to provide Covid-19 business information about Covid-19 and Business Services.
- 3) **Dashboard/BSR Report**-No Dashboard report-Unemployment numbers are out next week. Reviewed OSOS BSR report for May 2020 and compared data from same time, previous year:
 - 220 more active employers this year
 - 734 more open job orders last year
 - Monthly job orders were down by 652 this May.
 - BSR activity saw 382 fewer service this May compared to last May with 80 fewer businesses served.
 - Group discussed numbers. It was stated the numbers reflect Covid-19 impact on business services. It was also stated that other issues have impact on current numbers including recruiting and other services provided last year and that Covid- 19 is not the only factor to consider. It was also noted the Inactive count of employers includes business that have been closed. Staff will review report and update.
- 4) **Customized training/OJTs**-Both programs continued to be marketed with at least one employer submitting application for Customized. Some OJTs Contracts are being modified to extend end date due to Covid-10 pause. Question was asked about providing OJTs to employer who has furloughed workers but not layed- off workers. M. Woloson will follow up with NYSDOL. It was asked if Work Keys is still required due to no workshops taking place. M. Woloson will ask.
- 5) **Skill Up**-The FLWIB has approved funding for another year. Board has asked for demographics regarding registrants. Skill Up is available for employer at \$200.00 per license.
- 6) **Opooid/TET**-17 people have completed Peer Certification training with three more scheduled to take training later in month. This will bring total number to 20 which is the grant's goal. There is one OJT at FLACRA and TET funded ITA's are on hold due to Covac-19.
- 7) **Recruitments**: Remedy Staffing holding on-site job fair at McAlpin Industries on Wednesday July 1st. J.Celso will send out flyer.



8) **FLWIB** is asking for videos explaining services offered through career centers including Business Services like Job Posting, Recruitments, OJTs and Customized Training. Videos should no more than a minute long and can be submitted to FLWIB@fingerlakesworks.com.

9) Next Meetings: GTM/ZOOM 9:00am 7/24/2020

Submitted by M. Woloson

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