



Business Service Representative Meeting
2/21/20120-9:00am-Geneva Career Center
Present: K. Bailey, C. Caughey, C. Eirmann, J. Geiger, L. Principio
M. Sykes, J. Weise
M. Woloson

1) Review/approve minutes from - 01/24/2020 Approved C. Caughey, M. Sykes -2nd, all in Favor-motion carried.

2) Dashboard/Performance- The unemployment rate has risen across the region when comparing December to November and comparing PY'19 to PY'18. Trends show that unemployment numbers always go up this time of the year due to seasonal workers being out of the workforce. Front door traffic numbers have been adjusted to remove the website traffic numbers that were incorrectly placed in that category and the trends are similar when compared to the same time frame in PY'18. The number of customers and the services that those customers receive have all risen and are exponentially higher than numbers for PY'18.

3)BSR OSOS Report-

- Group reviewed OSOS report for December. It was noted that total suspended job orders for December was down to 6 for December compared to 395 for November. NYSDOL in Rochester has been focusing on suspended orders and have nearly removed all of them.

4)OJT/Customized- OJTs outcomes were reviewed for 1st 6 months of program year. For both new hires and upgrades, have an overall success rate of 85% and are all manufacturing related. Ontario County currently working on one Customized training program.

4) Skill Up Finger Lakes: A hand out been developed to promote Skill Up to businesses in the area. Services include Skill Soft classes, Prove-it Assessments and job-seeker matching. For more services businesses will need to to work directly with Metrix.

Next Meetings: New Geneva Career Center at 9:00am 03/20/2020.
Submitted by M. Woloson

A proud partner of the AmericanJobCenter®network