



Finger Lakes Works Career Center Consortium
Thursday, December 13, 2018
Networking: 8:45-9 a.m.; Meeting: 9-11 a.m.
Location: FLWIB, 41 Lewis Street, Geneva, NY

Agenda

- I. **Call to Order; Introductions (if necessary)**
- II. **Approval of Minutes August 2018 – 5 min.**
- III. **Workforce Investment Board – 35 min.**
 - BSR Report/UI Customer Report
 - Dashboard/Performance Numbers
 - WIB Website Portal Update
 - BSR/Training Team/Youth Committee meeting updates
 - Strategic Plan Update
 - Benchmark Report – So what?
- IV. **Career Center Operator/Partnership- 45 min.**
 - Career Center In-Service Follow up – Continuing plans with Pat/other training opportunities
 - Action Items
 - Referral Reports
 - How do we get more referrals in to the care center?
 - Digital Traffic updated
 - Soft Skills and WorkKeys – How do we show value/get employer buy in?
- V. **Committee Highlights (if any) – 5 min.**
 - Marketing
 - Serving Individuals with Disabilities
 - Performance & Evaluation
 - Finance & Audit
 - Youth
 - Governance
 - Executive
 - Veterans
 - EconDev & Workforce Dev (Quarterly)
 - Next WIB Meeting
- VI. **Roundtable – 35 min.**
- VII. **Next Meeting: Thursday, February 14th 2018**

Finger Lakes Works Career Center Consortium

Mission - The Finger Lakes Works One-Stop Operator, in collaboration with our Vested Partners, provides a workforce development system that is regionally coordinated and programmatically seamless in delivering high quality services to job seekers and businesses.

Vision - Finger Lakes Works staff provide these services professionally and efficiently; with integrity, competency and respect for all customers.