



Finger Lakes Works Career Center Consortium
Thursday, October 12, 2017
Networking: 8:45-9 a.m.; Meeting: 9-10:30 a.m.
Location: FLWIB, 41 Lewis Street, Geneva, NY

Agenda

- I. Call to Order; Introductions (if necessary)
- II. Action Item Discussion/Approval of Minutes/–Sept. 2017
- III. Workforce Investment Board
 - Primary Indicators of Performance
 - Dashboard/ Performance Numbers
 - OJT/ITA 1st quarter numbers
 - MOU Update
 - Continuing to Build the WIOA Partnership
 - Healthcare Alliance/FAME
 - FLWWTH
 - WorkKeys/Key Train/Metrix/Prove-It Numbers
- IV. Career Center Operator/Partnership
 - Disability Awareness Updates - NDEAM events, service plans
 - Workshops
 - Job Matching
 - Referral Forms/Reporting Referrals; Scheduling Career Center Visits
 - Customer Satisfaction Survey's (Finalize Workshop Survey)
 - BSR Observations
 - Career Center – Marketing of Services (Best Practices)
 - Staffing Agency Visits
- V. WIB Committee Highlights
 - Marketing
 - Serving Individuals with Disabilities
 - Performance & Evaluation
 - Finance & Audit
 - Youth
 - Governance
 - Executive
 - Veterans
 - EconDev & Workforce Dev (Quarterly)
 - Next WIB Meeting
- VI. Roundtable
- VII. Next Meeting: November 9th 2017

Finger Lakes Works Career Center Consortium

Mission - The Finger Lakes Works One–Stop Operator, in collaboration with our Vested Partners, provides a workforce development system that is regionally coordinated and programmatically seamless in delivering high quality services to job seekers and businesses.

Vision - Finger Lakes Works staff provide these services professionally and efficiently; with integrity, competency and respect for all customers.