

FINGER LAKES WORKFORCE INVESTMENT BOARD PERFORMANCE & EVALUATION COMMITTEE MINUTES

Friday, October 21st, 2016 9a.m. – GoTo Meeting

Attendance: John Mueller, Valerie England, Cheryl Hess, Mike Rusinko,

Staff: Mike Woloson, Karen Springmeier,

- I. **Minutes from September 1st, 2016 were approved by Ms. England, seconded by Mr. Mueller. All in favor, motion carried.**

- II. **Dashboard Review**
 - **Traffic and Services Numbers**

Mr. Woloson reviewed the unemployment and front door traffic numbers for 1st 2 months of program year. Unemployment rates are still historically low. 4 county average for August 2016 is a full point below last year average. Traffic numbers for both months are higher than last year probably due to new staff tracking traffic at centers. Services to customers was reviewed. This program year, Ontario and Wayne counties are required to do 20 OJT's.& ITAs and Seneca and Yates are required to do 10 of each.

- III. **Performance**
 - **NYS Customer Service Indicators**

No reports have been issued from NYSDOL to date.
 - **Federal Common Measures**

No reports have been issued
 - **Contact Numbers**

Mr. Woloson reviewed new report of monthly breakdown of activities provided from Training Team and the Business Services team. Report reflected 1st quarter of program year. Yates county had no data reflecting staff vacancy for the period. FLWIB staff will be collecting data monthly for Performance and Evaluation committee to review quarterly.

- IV. **Workshop Review**
 - Mr. Woloson reported out on Workshop Review group. Consortium has identified members who will be participating with the goal of updating all Workshop Curricula presented at Career Centers. 1st meeting will be in November and will focus on the Personal Skills for Success workshop on soft skills.

- V. **Other Business**
 - The group discussed the training service known as Customized Training. This program reimburses employers 50% the cost of training current workers in an effort to upgrade business's workforce. Mr. Woloson followed up w/ Rochester Works (RW) to get details of their program. RW program has the following stipulations; has a cap of \$5,000.00 per year per employer, training must be completed within six (6) months of approval, employees must be paid while in training, minimum salary for trainees must be no lower than \$10.00 an hour. Group discussed implications for funding a service in this area and it was decided to wait and assess at a date later in the year when there is a clearer picture on how counties are spending training dollars.

- VI. **Cluster Update**
 - **Healthcare Alliance of the Finger Lakes**
 - Mr. Woloson noted that the Alliance is seeking sponsors for the March Healthcare Career Day. Event will be at FLCC, Canandaigua Campus on March 21st.
 - Mr. Woloson is working w/ FLCC to start working on Healthcare Job Fair for late February/early March.
 - **Finger Lakes Works...with their hands!**
 - Held on October 6th , 700 students from 31 school groups.

- Feedback was very positive
- **FAME**
Ms. Springmeier noted that FAME will be hosting their annual event on February 16, 2017 at Monroe Community College and will feature Mr. Jeremy Bout of Edge Factor.

VII. Next meeting: Wednesday, December 28th 9a.m. GO TO Meeting

The meeting was adjourned at 9:57a.m.

Respectfully Submitted,
Michael Woloson
Business Services Coordinator