



Workforce Opportunities • Workplace Solutions

FINGER LAKES WORKFORCE INVESTMENT BOARD  
**PERFORMANCE & EVALUATION COMMITTEE**  
Friday, April 29, 2016  
Go To Meeting - 9:00am

**A G E N D A**

- I. Program Review
  - a. Dash Board
- II. Performance
  - a. CSI
  - b. Common Measures
- III. Customer Satisfaction
- IV. Jobs EQ
- V. Cluster Update
  - a. Region's Industry Clusters
- VI. Other Business
- VII. Next Meeting
- VIII. Adjournment



**BRAND ESSENCE**

*Leader in Collaborative Workforce Solutions*

**BRAND PERSONALITY**

*Responsive      Innovative      Strategic*  
*Resourceful      Passionate*

**BRAND PROMISE**

*Only FLWIB, Inc. convenes a unique table of stakeholders to identify workforce needs, share intelligence and respond with innovative approaches to improve the economic well-being of the community.*

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*The purpose of the Finger Lakes Workforce Investment Board (FL WIB) is to improve the economic well-being of job seekers and employers in the region by aligning human potential with opportunities in the workplace.*